



James Hardie Building Products, Inc.  
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Fontana, CA 92337  
Fax: 909-356-7442  
Attention: Claims Department

Phone # (866) 375-8603  
Fax # (909) 356-7442  
claims.administration@jameshardie.com

## Warranty Claim Form- Hardishake/Hardislate/Hardishingle

To Whom It May Concern:

Please complete the questions below and send to the address above. Once all the requested information is received with this completed form your claim will receive review. This form alone will not serve as a claim. Thank you for your cooperation.

Claimant Name \_\_\_\_\_

Site Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Contact Telephone (Home): \_\_\_\_\_ (Cell): \_\_\_\_\_

E-mail: \_\_\_\_\_

Product Type: \_\_\_\_\_ Color: \_\_\_\_\_

Date Purchased/Installed: \_\_\_\_\_ Total Square Footage: \_\_\_\_\_

Total Square Footage Affected: \_\_\_\_\_

Attach the following information with this claim form:

- Proof of Purchase of JHBP Roofing product (must include date of purchase or product installation)
- Proof of property ownership indicating you are the original owner or first transferee (document from the City or County showing the chain of custody of the home since purchase and installation of the Hardie Roofing Product)
- Photos that illustrate your concern, instructions included, (label the photos with your name)

Explain Concern with the Product: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I(we) state that the above referenced statements are true and correct to the best of my/our knowledge.

Signature(s): \_\_\_\_\_

Date: \_\_\_\_\_

## Photo Instructions



Examples: Photos of entire roof plane



Examples: Photos of areas of concern take from a vantage point



Examples: Photos of specific roofing tiles to illustrate issue(s)



## Repair Options

As you are aware James Hardie no longer manufactures a roofing product. In the interest of repairing a portion of your Hardieshake/Hardieslate roof you may wish to locate a compatible roofing product from another manufacturer. While we neither endorse nor recommend a specific manufacturer we are aware that the Maxi Corporation makes roofing products that are aesthetically and functionally similar to the Hardie roofing products previously manufactured. There may be other roofing products that suit your needs as well. The address and phone number for MaxiTile, Inc. are as follows:

15055 Woodham Drive, Houston, TX 77073. Phone # (281)742-7072.

Regards,

James Hardie Building Products, Claims and Warranty Department